



# COMPANY PROFILE

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# Introduction

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Safeway Service International Group is a member international freight forwarders, **FIATA, GLA and PROJECT CARGO NETWORK** and a dynamic provider of comprehensive logistics, supply chain management, freight operation solutions and construction Services. We have industry veterans within Somalia and the international community who provide us with their knowledge and professionalism. SSI Group is a privately owned company that started in 2014, with credentials in Turkey, Kenya, and Somalia. Our international colleagues in various countries around the world help us provide logistical support and advice in all matters. We have grown in the international trade, logistics market and construction industry and offer a profound and personal approach to the complete supply chain cycle for any size of business.

Our diversified service includes unique logistic consultation services, material management and warehousing facilities, traditional operations, customs, construction Maintenance, Landscaping building Repairs Facility management and freight clearance. we offer a host of additional services and have numerous partners and connections within various industries. We operate in full synergy to enhance your business. SSI is driven by a board of directors supported by their chief executive officer. Together, they have accumulated more than 30 years of experience in this industry.

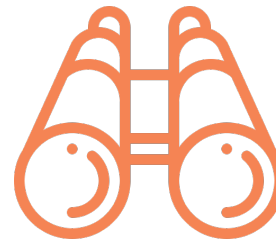
# Our Mission



Our mission is to provide each of our clients with a positive and reliable experience, while also delivering exceptional value in the marketplace and setting the standard for professional logistic solutions. In addition to ensuring profitability, we are committed to responsible operations that prioritize the safety and security of our clients and employees alike. We aim to maintain excellence in logistics services, adapting to changing needs to ensure continued reliability and relevance in an ever-evolving, competitive market.

# Our Vision

Our visual objective is to serve as an essential partner to our clients, assisting them in building and maximizing sustainable competitive advantages. We achieve this by facilitating swift, efficient, and secure product market entry. Our logistics solutions are expertly crafted and consistently delivered with a commitment to integrity and respect - the cornerstone principles of our business. Our aspiration is to be Africa's premier logistics, clearing, and supply company, and the foremost choice for clearing, forwarding, and transportation needs. We aim to provide cost-effective, efficient, and dependable services to our clients.



# Corporate Values



01

## STRONG RELATIONSHIPS

Relationships are at the heart of all success, and we understand how important it is to develop strong ones across all areas of our business, from our employees to our customers, our partners, and our suppliers.

# Corporate Values

02

## AGILITY AND RESPONSIVENESS

Our company is young, and we take great pride in it. We value agility, open-mindedness, and enthusiasm for innovation, and we consider these qualities among our key strengths that enable us to provide our clients with the logistical solutions they need. By minimizing bureaucratic reporting layers, we ensure fast and effective communication.

03

## TRUST

Trust is everything, and we know how precious and potentially fragile it is. As a result, every action we take is geared towards building and strengthening the trust our clients place in us. That means offering client-centric service and never failing to deliver on our promises. We believe the best way to maintain our clients' trust is to exceed their expectations in every single interaction.

04

## POSITIVE IMPACT ON CUSTOMER SUCCESS

We understand the impact that our logistics solutions have on our customers' businesses, and we take pride in knowing that we are a positive driver of their success.

# Our Services



## 01 FREIGHT FORWARDING

Our company provides comprehensive freight forwarding services, catering to both air and ocean freight needs in Somalia and internationally. We pride ourselves on the optimal use of available resources, innovative solutions, and cost-saving initiatives that we offer to our clients. Our experienced team uses state-of-the-art technology and equipment to handle all types of air and ocean freight, ensuring reliable and timely delivery of goods to our clients. We prioritize cost-saving measures to ensure that our clients can access our services at competitive rates without compromising on quality. At our company, we are committed to continuously improving our services through innovation and advanced technology, ensuring that we remain at the forefront of the freight forwarding industry in Somalia and beyond.

## 02 LAND TRANSPORTATION

Our logistic company provides reliable land transportation services to customers in Somalia and internationally. We have a wide range of vehicles, from trucks to trailers, to cater to diverse cargo needs. Our experienced drivers and logistics experts ensure that every operation is executed with precision and accuracy, meeting our clients' requirements and timelines. We prioritize safety, security, and efficiency in all our land transportation services, backed by our state-of-the-art technology and equipment. We also offer customised solutions to our clients, ensuring that we meet their unique transportation needs while remaining cost-effective. Our commitment to quality and customer satisfaction has earned us a reputation as a trusted logistics partner both in Somalia and globally.



### 03 COURIER SERVICES

Our logistics company provides efficient and reliable courier services both domestically in Somalia and internationally. Our courier services are designed to cater to the diverse needs of our clients, ensuring timely and secure delivery of documents, packages, and other goods. Our experienced team of professionals utilizes advanced technology to track and monitor deliveries, ensuring that our clients receive up-to-date information about their shipments. With a strong global network of partners and carriers, we offer our clients seamless international courier services, enabling them to send and receive packages across borders with ease. Our courier services are characterized by a commitment to quality, affordability, and customer satisfaction, making us the preferred choice for individuals and businesses seeking reliable courier solutions.

### 04 AVIATION

Our logistics company specializes in providing aviation-related services both in Somalia and internationally. We offer a wide range of services categorized into flight charter, commercial freight, and ramp handling. Our flight charter services provide our clients with a customized air travel experience, tailored to their specific needs and requirements. Our commercial freight services cater to businesses looking for efficient and reliable transportation of goods, both locally and internationally. We offer comprehensive solutions that include transportation, customs clearance, and warehousing. Additionally, our ramp handling services ensure efficient ground operations for airlines, including baggage handling, aircraft refueling, and maintenance. We are committed to providing high-quality services to our clients, ensuring that every operation is conducted with precision and attention to detail. Our experienced team, combined with state-of-the-art equipment and technology, enables us to offer our clients reliable and cost-effective solutions in the aviation sector.



## 05

### WAREHOUSE MANAGEMENT

Regardless of your market sector, efficient warehousing and distribution management is central to achieving commercial success in today's highly competitive environment. Therefore, you will be looking for a supply chain partner with a strong track record of getting the right product to the right destination on time, within budget, and with end-to-end visibility. However, this is only the beginning, as short product life cycles, tough time-to-market pressures, and demanding seasonal inventory builds require flexibility. The services provided by our company include comprehensive warehouse management, transportation and distribution services, value-added services, and trans-load and cross-docking.

## 06

### CUSTOMS CLEARANCE

At our logistics company, we offer customs clearance as a comprehensive service both locally and internationally. This service involves the processing of all necessary paperwork and documentation required by customs authorities to enable the smooth and timely movement of goods across borders. Our experienced team of customs clearance agents understands the complex regulations and compliance requirements of different countries and can efficiently navigate the customs clearance process, ensuring that all necessary approvals and permits are obtained before the goods are cleared for delivery. We also offer consultation services to our clients, advising them on the best practices to optimize their supply chain operations and minimize customs-related costs. With our customs clearance service, our clients can focus on their core business activities while we handle the time-consuming process of customs clearance.

**07**

## CONSULTANCY SERVICES

Our logistics company provides consultancy services to businesses both locally and internationally. We understand that businesses require specialized expertise to navigate complex logistics challenges, which is why we offer consultancy services to help them optimize their supply chain and streamline their operations. Our team of experienced logistics professionals work closely with clients to understand their unique needs and tailor solutions that are both effective and efficient. From freight management to inventory management, our consultancy services cover a broad range of logistics areas, and we leverage the latest technology and best practices to ensure that clients receive the highest quality service possible. Whether you're a local business looking to improve your logistics operations or an international company looking to expand into new markets, our consultancy services can help you achieve your goals.

**08**

## IMMIGRATION SERVICES

Our logistics company provides a range of immigration services, catering to individuals and businesses alike. We specialize in three main areas: visa application, work permit application, and airport meet and greet. Our visa application service includes assistance with preparing and submitting visa applications, as well as providing guidance on the required documentation and any additional requirements. For those seeking employment abroad, our work permit application service helps navigate the complexities of the application process and ensures that all necessary permits are obtained. Finally, our airport meet and greet service provides a smooth transition for individuals arriving in a new country, including assistance with customs and immigration procedures, as well as transportation to their final destination. We offer these services both locally and internationally, with a team of experienced professionals who are dedicated to ensuring a stress-free and seamless immigration process for all our clients.



09

## GENERAL SUPPLY SERVICES

At our logistics company, we offer comprehensive general supply services both locally and internationally. We understand that every client has unique needs, and that's why we tailor our services to meet each client's specific requirements. Our general supply services cover a wide range of industries, including manufacturing, retail, and construction. We provide everything from sourcing raw materials and parts to delivering finished products to your customers. Our team of experienced professionals works tirelessly to ensure that your supply chain runs smoothly, minimizing delays and maximizing efficiency. With our global network of partners and suppliers, we can provide reliable and cost-effective solutions to meet your business needs, wherever you are in the world. We pride ourselves on our commitment to customer satisfaction, and we go the extra mile to ensure that our clients receive the highest level of service possible.

10

## CONSTRUCTION MAINTENANCE



Construction maintenance is essential to preserving the value and integrity of your investment. Our construction maintenance services encompass a comprehensive approach to preserving the quality and functionality of your property. We provide regular inspections, preventive maintenance, and timely repairs to keep your structures in top-notch condition. From roofing and insulation to plumbing and HVAC systems, our team ensures that your construction investment remains solid and reliable. With our wide range of services and unwavering commitment to excellence, SSI Group Ltd - Construction is your partner of choice for all your construction and property management needs. We strive to exceed your expectations in every aspect of our work, delivering exceptional results that enhance the value and longevity of your properties.



## 11 LANDSCAPING

Our landscaping services transform outdoor spaces into breathtaking environments that enhance both aesthetics and functionality. We bring creativity and expertise to every project, from designing lush gardens to installing irrigation systems and hardscape features. Whether you're looking to create a tranquil oasis or a vibrant outdoor living area, our landscaping team can turn your vision into reality, ensuring your property stands out and thrives in all seasons.



## 12 BUILDING REPAIRS

When it comes to building repairs, our company is your trusted partner. We specialize in diagnosing and addressing a wide range of structural issues, plumbing and electrical problems, and cosmetic damage. Whether it's a minor fix or a major overhaul, we have the skills and resources to restore your building to its optimal condition. Our commitment to quality and precision ensures that your property remains safe and attractive for years to come.



## 13 FACILITY MANAGEMENT

Our facility management services are designed to ensure the smooth and efficient operation of your building or facility. We take care of everything from routine maintenance and repairs to security and sanitation. Our team of experts works diligently to create a safe, clean, and comfortable environment for your occupants. With a focus on cost-effectiveness and sustainability, we help you optimize your facility's performance while extending its lifespan.



## 14 CATERING AND ACCOMMODATION

Experience seamless catering and impeccable accommodations with our dedicated team. Whether for corporate events or special celebrations, our catering promises a delightful culinary experience tailored to your preferences. Our accommodations blend comfort with sophistication, creating a haven for relaxation. Elevate your events with our comprehensive solutions, ensuring every moment is an exquisite celebration of excellence.

# Health, Safety And Environmental Awareness

At SSI, we are committed to ensuring that our customers' cargo reaches its destination safely and without setbacks. The health and safety of all our employees are also of utmost importance to us. To this end, we have implemented extensive occupational health and safety procedures and strictly adhere to all relevant regulations. Additionally, all our company drivers receive training on how to handle hazardous substances and are updated regularly on industry trends.

At SSI, we are also committed to providing sustainable solutions that align with our customers' environmental policies. We consider environmental issues at every stage of our planning and operations. We focus on opportunities to practice reuse and recycling on our premises whenever possible, and all our staff members are aware of their surroundings and implement "good neighbor" policies that respect the environment and the community.

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# Client Base

We are the preferred solution for United Nations Agencies, International Development Organizations, local NGOs, and the African Mission in South and Central Somalia who require the transportation of necessary consumables. We have a proven track record with numerous organizations in Somalia and have built excellent relationships. Our clients have included private companies, government ministries, and high-profile individuals at local and international levels.



Adam Smith  
International



World Vision



# Areas of Operation

Currently, we operate in Eastern Africa Region: Kenya, Somalia, Ethiopia, South Sudan and Uganda.

Somalia has numerous logistical networks with various delivery solutions, but security issues and inclement weather in some areas make them not fully sustainable year-round, and infrastructure is not yet in place. At SSI, we have an experienced management team with a wide knowledge base, and an excellent team of regional coordinators who use tried and tested communication methods to provide regional updates on any changes.

Currently, in Somalia we operate in:

- Somalia's federal states of Puntland
- South West State areas of:
  - Baido,
  - Marka,
  - Hudar,
  - Elberde,
  - Awdhegle,
  - Qoryoley
  - Hirshabelle,
  - ID from Afgoi to Wanlawayn Rurals.

We have supported many international organizations, including ICRC, WHO, and WFP, in providing logistics support services, including warehousing services and essential relief deliveries such as food, water, and medicine. The success of large multinational mining companies in Somalia heavily depends on local transport and logistics solutions for the provision of consumables that keep relevant programs running.



# Destinations in Somalia




# DELIVERING SUCCESS, BUILDING DREAMS


At SSL, we are more than just a logistics and construction company; we are creators of spaces that inspire, and facilitators of seamless operations that drive progress. With a steadfast commitment to excellence, we embark on each project with passion, precision, and a vision for a better tomorrow. We look forward to the opportunity to collaborate, innovate, and build together. Together, we will shape a future where possibilities are endless, and dreams become reality. Thank you for considering SSL as your partner in transformation

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